

	Quality Policy Statement	Doc. Ref:	9001-1.3
		Issue No:	003
		Issue Date:	January 2020

Immediate Waste & Resource Management Limited aims to provide defect free products and services to its customers safely, on time and within budget.

Senior management is committed to:

- Developing and improving the Quality Management System
- Continually improving the effectiveness of the Quality Management System

Senior management has a continuing commitment to:

- Ensure that customer needs and expectations are determined and fulfilled with the aim of achieving customer satisfaction.
- Communicate throughout the company the importance of meeting customer needs and all relevant statutory and regulatory requirements
- Establish the Quality Policy and set the Quality Objectives at relevant functions, levels and processes
- Ensure that Management Reviews are held and that the quality objectives and internal audit results are utilised as a means of monitoring and measuring the processes and the effectiveness of the Quality Management System
- Ensure that the resources required for the Quality Management System are available

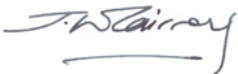
The structure of the Quality Management System is defined in the Quality Manual and the company constantly monitors its quality performance and implements improvements where appropriate.

Copies of the minutes of Management Reviews, or extracts thereof, are provided to individual members of staff in accordance with their role and responsibilities as a means of communicating the effectiveness of the Quality Management System.

To demonstrate the company's commitment to the health and safety of its employees and others that may be affected by its operations, IWRM Ltd is dedicated to meeting the requirements of BS ISO 9001:2015 (and any associated Annex SL system structure) for its Quality Management System.

This policy will be regularly monitored to ensure that objectives are achieved, reviewed and, if necessary revised in the light of legislative or organisational changes.

Signed:



J.W Cairney
Managing Director

Date : January 2021